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**Government of Jammu and Kashmir  
Consumer Affairs & Public Distribution Department  
Civil Secretariat, Jammu/Srinagar**

**Circular**

Through various representations it has been brought to the notice of the Government in the Consumer Affairs & Public Distribution Department that some Departments/Agencies, both in Central Government as well as in the State Government, are declining various services to such families who do not possess Ration Cards issued in their name by State Consumer Affairs & Public Distribution Department as a result of which the members of these families are allegedly deprived of various essential/important services viz. issuance of Passports, Driving Licences, LPG connections, Telephone connections, Electric connections, issue of timber and many more civic services.

At present, there are 18.02 lac families covered under PDS as per the projected population of 2000 whereas, there are 22.71 lac families in the State as per the Census 2011. The Government of India is allocating the foodgrains to the State on the basis of projected population of 2000, as a result of which the State could not cover the remaining 4.69 lac families. All these uncovered families have not been provided Ration Cards as the same are primarily issued for entitlement to subsidized ration. Therefore, depriving such families from the services due to non-submission of Ration Cards is adversely affecting these families or members thereof.

Accordingly, all such service providing Departments are advised not to make Ration Card a sole mandatory document for any such service. Subject to fulfilment of other statutory requirements, they can utilize the services of Registrar General of India who is issuing NPR Cards (National Population Registrar) to all the members in each family after proper verification and, in case the NPR data is not available, the election cards issued by the Election Commission of India in favour of each adult can be considered as alternate document or any other certificate or document that they may deem fit for providing services. The Departments may not, however, insist on production of the Ration Cards as exclusive identity document, where the same is not possessed by any applicant.

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It is, therefore, impressed upon all the service providing Departments that the families/persons, who do not have Ration Cards, may not be deprived of services just for the reasons that Ration Card is not issued in his or their favour as the Consumer Affairs & Public Distribution Department has its own reservation for for non-coverage of all family households.

  
Secretary to Government  
CA&PD Department

No. CAPD/Plan/Circular/2013

Dated: June 12, 2013

Copy for information to the:-

1. Divisional Commissioner, Kashmir/Jammu.
2. Principal Chief Conservator of Forests, J&K, Srinagar.
3. Chief Engineer, PHE Department, Jammu/ Kashmir.
4. Chief Engineer, EM&RE Wing, Jammu/ Kashmir.
5. Transport Commissioner, J&K, Srinagar.
6. All Deputy Commissioners. \_\_\_\_\_
7. Regional Passport Officer, Jammu/ Kashmir.
8. State Level Coordinator, IOCL, J&K, Jammu.
9. General Manager, BSNL, Jammu/ Kashmir.
10. Incharge Website, CA&PD Department.
11. Circular file.