



Tele: 0194-2506084(S) / 0191-2566188(J)  
Fax: 0194-2506103(S) / 0191-2549682(J)  
e-mail: [capd-jk@nic.in](mailto:capd-jk@nic.in); web: [jkcapd.nic.in](http://jkcapd.nic.in)

**Government of Jammu and Kashmir  
Consumer Affairs & Public Distribution Department  
Civil Secretariat, Jammu / Srinagar**

\*\*\*

The Director,  
Consumer Affairs & P D Deptt.,  
Jammu / Kashmir

No.: PS/Secy/CA&PD/2016/10

Dated: 16-02-2016

**Sub: Development of e-enabled services in the Consumer Affairs & Public Distribution department through Mission Mode Projects (MMPs) of the Information Technology deptt.**

Refer minutes of meeting of the Apex Committee on Mission Mode Projects of IT department, the following services have been identified and recommended for development through the below mentioned MMPs:-

**E-district project of IT deptt and identified services of CAPD**

1. Issuance of new ration cards.
2. Modification / addition / deletion in ration card.
3. Issuance of duplicate ration card.
4. Surrender of ration card.
5. Application of food license of Fair Price Shops.
6. Application of transferring one FPS to another.
7. Know your food balance.
8. Grievance redressal through e-form.

You are directed that since now the entire database of ration tickets is available on PDS portal, you may convene meeting in your office with the consultants for the e-district project and finalize the Government Process Re-engineering (GPR) and e-forms for the above services and make your websites compliant to the services on or before 01<sup>st</sup> March, 2016.

You are also directed to establish Biometric Attendance System in all offices sub-ordinate to you on or before 31<sup>st</sup> March, 2016.

(Saurabh Bhagat), IAS  
Secretary to Govt.,  
Consumer Affairs & P D Deptt.